



MEETING NOTICE

TUALATIN LIBRARY ADVISORY COMMITTEE

December 4, 2018 - 6:30 PM

TUALATIN PUBLIC LIBRARY

18878 SW Martinazzi Ave.

A. CALL TO ORDER

B. **APPROVAL OF MINUTES:** November 6, 2018

C. COMMUNICATIONS

1. Chair
2. Staff
3. Teen Library Committee
4. Public

D. OLD BUSINESS

1. User Survey
 - Discussion

E. NEW BUSINESS

1. Tualatin Moving Forward
 - Presentation
2. 2019 Meeting Calendar
 - Discussion
3. Community Room Use Policy
 - Discussion

F. FUTURE AGENDA ITEMS

1. Library Operational Policies
2. Strategic Plan Update

G. COMMUNICATIONS FROM COMMITTEE MEMBERS

H. ADJOURNMENT



TUALATIN LIBRARY ADVISORY COMMITTEE MINUTES

November 6, 2018

Present: David Jaimes, Jack Milne, Nicholas Schiller, Laura Stewart, Thea Wood
Absent: Alan Feinstein, Marcus Young
Public: Laura Baker, Friends of Tualatin Public Library
Staff: Jerianne Thompson, Library Director

A. CALL TO ORDER

Thea Wood called the meeting to order at 6:30 PM. Jerianne Thompson requested an agenda change to move New Business ahead of Old Business.

B. APPROVAL OF MINUTES

Nicholas Schiller moved and David Jaimes seconded that the October meeting minutes be approved as written.

C. COMMUNICATIONS

1. Chair: None.

2. Staff: Jerianne Thompson reported that part-time Public Services Assistant Adam Lewkowski has resigned. Public Services Assistant Kit Lorelied is changing to full-time, and an internal recruitment will be held for Adam's replacement. In addition, Program Specialist Julie Wickman now works 32-hours per week and Librarian I Doug Boedenauer is now full-time. Tualatin has debuted its Library of Things collection, which includes items such as sewing machines, ukuleles, and electronics kits. WCCLS is switching to a new online catalog next week. Thompson also shared recent statistics and comment cards.

3. Teen Library Committee: Jerianne Thompson reported that the Teen Library Committee held a successful Werewolf program on October 26 and is planning a library-wide scavenger hunt using breakout boxes in December. The committee is forming a team to make recommended title lists in the new WCCLS catalog.

4. Public: None.

D. NEW BUSINESS

1. Tualatin Moving Forward: This topic was postponed to a future meeting.

2. Friends of the Tualatin Library: Friends President Laura Baker gave a presentation about the Friends of Tualatin Public Library, a nonprofit group whose purpose is to fundraise and advocate for the Tualatin Library. The Friends receive revenue through used book sales and memberships. Donations received are used to directly support Library programs. The Friends has given the Library nearly \$180,000 in support since 2005.

E. OLD BUSINESS

1. User Survey: Committee members reviewed the results of a user survey conducted by Tualatin Library during October. Committee members were pleased with the survey results and will continue their discussion of potential improvements in response to survey feedback at the December meeting.

F. FUTURE AGENDA ITEMS

1. Library Operational Policies
2. Diversity & Inclusion in the City of Tualatin

G. COMMUNICATIONS FROM COMMITTEE MEMBERS

1. **Members:** None.

H. ADJOURNMENT

Meeting was adjourned at 8:02 p.m.

_____, Jerianne Thompson, Recording Secretary



City of Tualatin

Tualatin Library Advisory Committee (TLAC)

2019 Meeting Calendar

DATE	DAY	TIME	LOCATION
January 8	Tuesday	6:30 PM	Library Community Room
February 5	Tuesday	6:30 PM	Library Community Room
March 5	Tuesday	6:30 PM	Library Community Room
April 2	Tuesday	6:30 PM	Library Community Room
May 7	Tuesday	6:30 PM	Library Community Room
June 4	Tuesday	6:30 PM	Library Community Room
July 2	Tuesday	6:30 PM	Library Community Room*
August 6	Tuesday	6:30 PM	Library Community Room*
September 3	Tuesday	6:30 PM	Library Community Room
October 1	Tuesday	6:30 PM	Library Community Room
November 5	Tuesday	6:30 PM	Library Community Room
December 3	Tuesday	6:30 PM	Library Community Room

**The Community Room is the rain location for summer reading programs. If summer reading is moved inside, the Tualatin Library Advisory Committee will meet in the Library Conference Room.*



Tualatin Public Library
18878 SW Martinazzi Avenue
Tualatin, OR 97062-7092
503.691.3079 Reservations
503.691.3074 Library Information
www.tualatinoregon.gov

Policies and Procedures for Reserving the Tualatin Public Library Community Room

Persons with disabilities may request these materials in alternative formats. Please contact Nancy Beall at 503.691.3079 with your request and allow as much lead-time as possible.

Welcome to the Tualatin Public Library. ~~We are glad you have chosen our facility to hold your special event. This brochure is intended to provide you with information about the Library Community Room. In keeping with its mission, the Tualatin Public Library Community Room is available for public use.~~ If you have further questions or need additional information, please give us a call.

Making a Reservation

- All reservations require that a City of Tualatin Facility Use Permit application be completed.
- Fees are payable at the time of application.
- Applicants must be 21 years of age or older, meetings must be open to the public, and not for conducting business.
- Applications must be submitted at least seven (7) days prior to the desired reservation date.
- ~~No telephone reservations will be taken since payment must accompany the application.~~

~~Alcohol Use~~

~~No alcohol use allowed, unless event is City sponsored or co-sponsored.~~

Rental Periods

~~Please include all hours you intend to use the facility, including decorating or set-up times and time for clean-up.~~

The Tualatin Public Library Community Room is available for general public use* during staffed Library open-hours only and is not available for rental on holidays or when the Library is closed. See usage policies. The minimum reservation period is 1 hour. ~~Please include all hours you intend to use the facility, including decorating or set-up times and time for clean-up.~~

Monday through Thursday: ~~4:00~~ 9:00 am to 9:00 pm
Friday and Saturday: ~~4:00~~ 9:00 am to 6:00 pm
Sunday: ~~4 pm~~ 9:00 am to 6:00 pm

For the purpose of scheduling reservations and determining fees, groups will be classified as shown below.

- Class 1:** Activities sponsored by the Tualatin Public Library and/or City of Tualatin
May reserve the Library Community Room up to one **(1)** year in advance.
- Class 2:** Activities co-sponsored by the Tualatin Public Library and/or City of Tualatin
May reserve the Library Community Room up to one **(1)** year in advance.
- Class 3:** Non-profit organizations may reserve the Library Community Room up to three **(3)** months in advance for ongoing or one-time activities. ~~Tualatin Residents: \$4015~~ per hour ~~Non-Residents: \$20 per hour~~
- Class 4:** All other organizations, including religious and political groups, are categorized by resident/ nonresident for the purpose of determining rental fees. May reserve the Library Community Room up to three **(3)** months in advance for ongoing or one-time activities. Tualatin Residents: ~~\$4525~~ per hour Non-Residents: ~~\$3050~~ per hr

~~Multimedia equipment, other than the projector screen, is not available for public use.
Chair and table set-up and take-down is the responsibility of the renters.~~

A resident is defined as:

- A person who resides within the city limits of Tualatin.
- A person who works within the city limits of Tualatin.
- An ~~non-profit~~ organization of which 50% or more of the members reside within the city limits.
- An employee of the City of Tualatin.

Final determination of a group's classification will be made by the ~~Community Services Library~~ Director.

Extensions of ongoing reservations may be made one (1) time per month, but no sooner than two (2) months prior to the expiration of the current reservation.

The City reserves the right to cancel any facility use reservation at any time.

Policies for Use of the Community Room*

The primary purpose of the facility is to provide space for Library-sponsored programs and events and other official City of Tualatin activities. When not otherwise scheduled, the room will be available on equal terms, regardless of the beliefs or affiliations of individuals or groups requesting use, so long as the individuals or groups abide by the rules governing use of the room.

Use of the Community Room does not constitute or imply the Tualatin Public Library's or City of Tualatin's endorsement or approval of a user's event or activities.

All meetings and programs held by Class 3 and Class 4 groups **must be free and open to the general public**, ~~minimum 2 hours.~~

Soliciting for, or conducting business is not allowed. No admission fees may be charged or solicited. No donations of money or other property may be solicited. No promotions or sales of services, products, merchandise, materials, or other items are allowed. Exceptions are made for the Friends of Tualatin Library and the Tualatin Library Foundation.

~~For purposes of this policy "solicit for or conduct any business" means:~~

- ~~• Sell or offer to sell any article or service;~~
- ~~• Display goods, or descriptions or depictions of goods or services, with the intent to engage any member of the public in a transaction for the sale of any good or service; or~~
- ~~• Perform or engage in any act with the intent or expectation of receiving payment from any person.~~

Nothing in this policy shall be construed to prohibit any act protected under the circumstances by the federal or state constitution.

All activities occurring within the Library Community Room must comply with these rules and with the Library Rules. The Library Director shall have final authority regarding use of the Community Room. The Library reserves the right to refuse or revoke a reservation if the program or gathering is disruptive to the Library's normal course of business, is in violation of the adopted Library Rules, or is in violation of this room use policy. Any group asked to leave during an event because of violations of the rules forfeits the rental fee.

Fundraising for charitable purposes is allowed as long as the event is open to the public and complies with the Community Room and Library policies. A Special Event Permit application must be submitted and approved by the Library Director Manager for any fundraising activity, festival, or special event. Special Event Permits can be found at the Community Services office located at the Juanita Pohl Center or online at <http://www.tualatinoregon.gov/forms>.

~~The following multimedia equipment is available for public use: other than the ceiling-mounted projector and projector screen, is not available for public use.~~

~~The Community Room has 19 tables and 75 chairs, maximum capacity is 147. Chair and table set-up and take-down is the responsibility of the renters. Posters, decorations, or other wall hangings may only be attached to the tack boards.~~

Cleaning/Security Deposit

A cleaning/security deposit is not required. Cleanup includes wiping table surfaces, removing debris from floors, and placing garbage in appropriate containers. ~~The Service Counter may be used and must be cleaned by the renter.~~

Any group or individual renting the Library Community Room and found to have caused damage, neglected to leave the room in a clean condition, or violated any Library rule, will be assessed the direct costs to replace, repair and/or clean damaged or dirty equipment and/or facilities, and may be denied a future facility reservation, up to one year.

The Library ~~Director Manager~~ may require comprehensive general liability insurance covering personal injury and property damage, naming the City of Tualatin, its officers, agents, and employees as additional insureds, when it is determined to be warranted, given the nature of the activity, size of the group, and/or the City's previous experience with a particular group.

Food and Drink / Beverage

Refreshments must be prepared in advance. The room is not designed for cooking or preparation of food. No alcohol use allowed, unless event is City-sponsored or co-sponsored.

Cancellations

A full refund will be given when the Library ~~Director Manager~~ has canceled a reservation and a reschedule date cannot be accommodated.

When a reserving group cancels or reschedules a reservation fourteen (14) days or more before a rental date, the full rental fee will be refunded, less a handling fee. The handling fee for cancellations is \$10.

When a reserving group cancels or reschedules a reservation less than fourteen (14) days before a rental date, no refund of the rental fee is given, unless the facility is re-rented. If the facility is re-rented, the full rental fee, less a \$10 handling fee will be refunded.

(continued)

~~Fundraising for charitable purposes is allowed as long as the event is open to the public and complies with the Community Room and Library policies. A Special Event Permit application must be submitted and approved by the Library Manager for any fundraising activity, festival, or special event. Special Event Permits can be found at the Community Services office located at the Juanita Pohl Center or online at <http://www.tualatinoregon.gov/forms>.~~

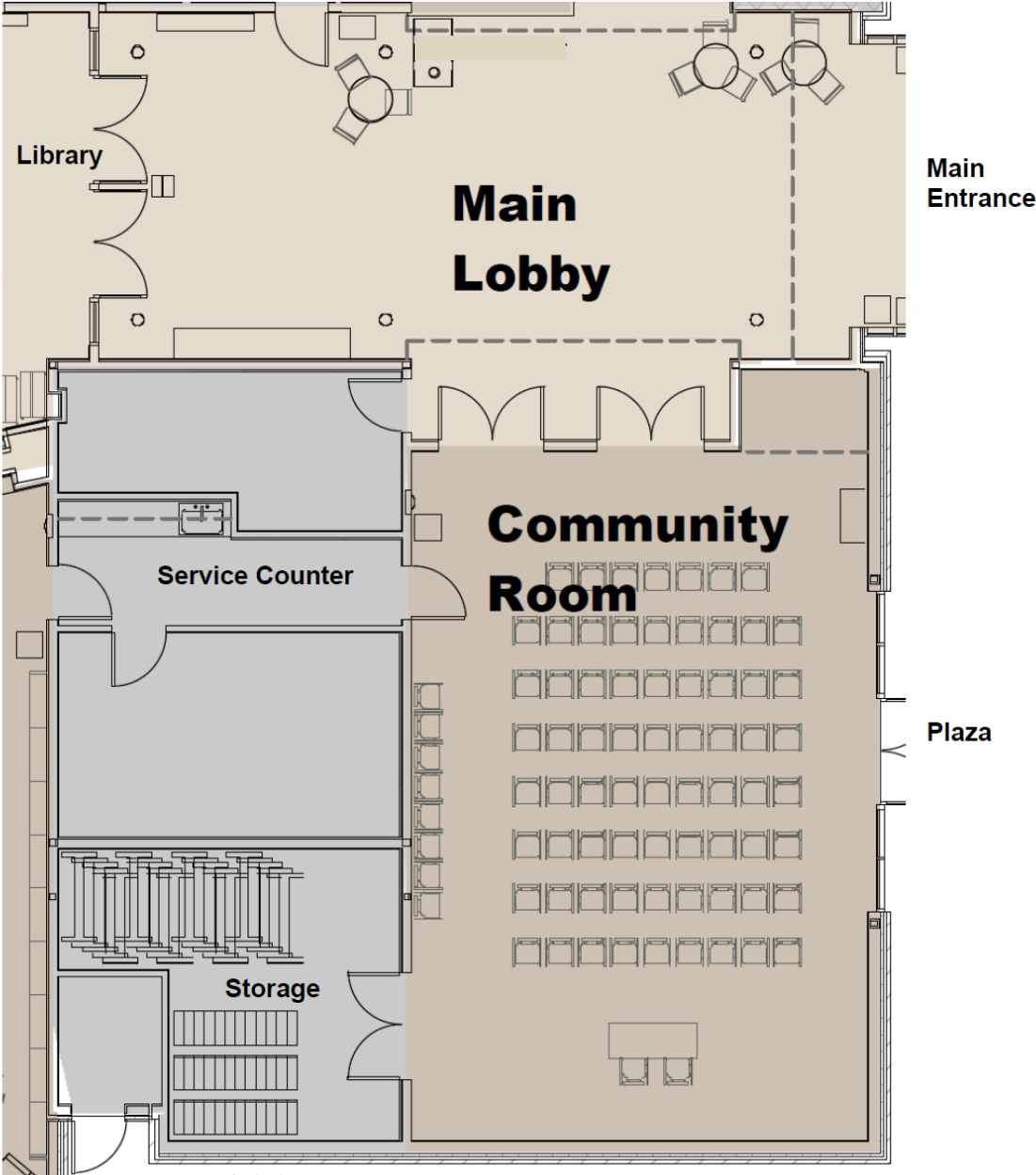
~~Multimedia equipment, other than the projector screen, is not available for public use.~~

~~The Community Room has 19 tables and 75 chairs, maximum capacity is 147. Chair and table set up and take down is the responsibility of the renters.~~

~~The Service Counter may be used and must be cleaned by the renter.~~

All Library Rules of Conduct, Tualatin Municipal Code 5-1, apply to activities occurring within the Library Community Room.

Community Room Floor Plan



Q7 If we could do one thing to improve Tualatin Library, what should it be?

Answered: 53 Skipped: 0

#	RESPONSES	DATE
1	Collection I honestly don't know. I have recently started going to the library and I am really impressed with it and the Washington County Cooperative Library Services. I suppose if I got nit picky, I could say that I often have to request the book I am interested in, but that is a simple process.	10/23/2018 8:05 PM
2	Collection BRING BACK MORE OF THE BOOKS ON CD.	10/21/2018 3:14 PM
3	Collection Get BobsBurgers on dvd.A wider selection of tv shows on Dvd	10/20/2018 7:40 PM
4	Collection Library Spaces translated from Spanish: More space ... More books in Spanish!	10/19/2018 3:20 PM
5	Collection translated from Spanish: Update the variety of books in Spanish.	10/19/2018 3:19 PM
6	Collection Library Spaces The children's room could use improvement. It is not a very cute area and the way the books are arranged are not as good. The Wilsonville library is far superior in the children section	10/19/2018 9:42 AM
7	Collection More new fiction books, especially historical Christian fiction.	10/18/2018 7:23 PM
8	Collection Have more resources for college students.	10/16/2018 9:02 PM
9	Collection More books	10/16/2018 6:37 PM
10	Collection puzzles, kids CDs	10/16/2018 5:12 PM
11	Collection More books - but glad I can get from other libraries. I use Multnomah & Clackamas County libraries often. Within all 3 counties I can almost always find the books I want.	10/16/2018 5:08 PM
12	Collection Staff The tualatin library needs improvement in expanding the variety items in the dvd section and or music section and the whole building and Julie Parrish the candidate for tualatin/west linn area can volunteer jobs for the library staff and I was asking about this possion in tualatin library and being paid for stocking your shelves and janitor duties ...	10/15/2018 9:58 PM
13	Collection make board game search/list easier to use	10/15/2018 9:00 AM
14	Collection more new movies	10/15/2018 8:59 AM
15	Collection more video games	10/15/2018 8:47 AM
16	Collection Marketing Not much to improve on. I like the displays that have different book topics. I encourage continuing to do that. Would like a staff recommendations list that is easy to access too.	10/14/2018 4:04 PM
17	Collection WCCLS Offer more new books, not downloadable ebooks only	10/11/2018 10:56 AM
18	Collection Add foreign children DVDs	10/10/2018 6:15 PM
19	Collection Have more books. I always have to order online because most of the books I want are in Hillsboro.	10/10/2018 2:28 PM
20	Collection Library Spaces enlarge children's area; book return area for kids to drop off; more lift-the-flap books	10/10/2018 2:22 PM
21	Collection books in high demand - have more than 1 copy	10/10/2018 2:17 PM
22	Collection better selection (more of certain books)	10/10/2018 2:11 PM
23	Collection More books, bigger collection	10/10/2018 2:11 PM
24	Collection More materials written in Italian: short stories, novels, children's books	10/10/2018 2:10 PM
25	Collection Library Spaces Expand the building and add more books or exchange them wit different variety of books	10/10/2018 2:08 PM

Tualatin Public Library Survey 2018

26	Collection I think the collection is a bit wanting. I rarely find the books I want on the shelf. The only thing I do is reserve books online, wait for them to come from somewhere else, and then go in and pick them up. Disappointing that other branches seem to have better selection.	10/9/2018 10:49 AM
27	Collection Please label DVD's or Blue Rays if they have subtitles for the hearing impaired.	10/9/2018 9:59 AM
28	Collection More best sellers available at our library instead of having to wait for it to come from another library. Newer selections	10/8/2018 6:01 PM
29	Collection more copies of ebooks for new/popular titles	10/8/2018 1:31 PM
30	Collection It would be helpful if the children's section had books organized by either title or author and not a mix because it makes it hard to find the book you're looking for. Also if the books for the season, holiday, time of year, etc could be pulled out to be the books displayed on the tops of the bookshelves, it would make it easier and more accessible for kids to read them.	10/7/2018 2:08 PM
31	Collection Library Spaces The shelving for new books is a difficult height to read the spines of the books-especially sideways--too low.	10/6/2018 3:40 PM
32	Collection Marketing Keep "updated" lists of recommended books for each genre. The lists now are not updated.	10/6/2018 12:52 PM
33	Collection Increase inventory	10/6/2018 10:04 AM
34	Collection Increase the video inventory	10/6/2018 9:53 AM
35	Collection Library Spaces Rearrange the children's area. Better functioning space. More non Spanish books. Often have to order titles	10/5/2018 10:31 AM
36	Collection Fix damaged dvd and cds and books on cd.	10/4/2018 9:37 PM
37	Collection More current selection of books.	10/4/2018 6:46 PM
38	Collection have a superhero book section for kids books	10/4/2018 4:48 PM
39	Collection more books - I often have to request books from other libraries	10/4/2018 4:42 PM
40	Collection WCCLS free NYT at home, more MP3 audiobooks	10/4/2018 4:39 PM
41	Collection Ask patrons which books they would like added in the Tualatin Library	10/2/2018 3:19 PM
42	Collection Ask more patrons the type of books that they are looking for to be added in the library.	10/2/2018 3:12 PM
43	Collection Programs Great kids programs but long waits for books! I would love to see a wider catalog of books for adults. Also maybe more summer programs for school age kids .	10/2/2018 12:25 PM
44	Collection A more accessible Adult Graphic Novel section.	10/2/2018 11:06 AM
45	Collection It would be awesome if there was a bigger selection of books and movies, but I do love it!	10/2/2018 10:43 AM
46	Collection More variety and number of new-release books offered on the shelf.	10/1/2018 7:26 PM
47	Collection WCCLS More cultural passes. OBOB books loaded on a device for kids to check out.	10/1/2018 7:15 PM
48	Collection Library Spaces Parking Staff *Put the drive up drop box in the front parking lot. *Put the children's librarians in the children's section. I can rarely find a children's librarian unless it's Summer Reading Program time. In Wilsonville, they have several librarians in the children's section at any given time. I just need one. *Move the parenting books back to the children's section. It was very easy to browse the books and pick some up while the small children were playing. I don't even know where they are now, but I'm not keen on dragging my toddler to the adult section where there is nothing to distract him from pulling all the books off the shelves. *Do the stuffed animals get washed? They should. *The staff is generally friendly and helpful. When I can find them. Some really make the extra effort to find books my kid is requesting and that gives me the feeling that he is special, I imagine it gives him that feeling, too, and I appreciate that.	10/1/2018 6:28 PM
49	Collection add a local zine library	10/1/2018 3:37 PM
50	Collection Library Spaces Provide a larger selection of categories from which to choose. I realize finances and clientele may be possible reasons for having limited selections, however yours is a country library, as compared to other places that I have lived, and this includes bedroom communities in other states that are on the outskirts of big cities. Even your magazine selection is much less extensive, though your sitting areas are welcoming and comfortable for reading.	10/1/2018 3:18 PM

Tualatin Public Library Survey 2018

51	Collection More children's educational DVDs, please :)	10/1/2018 1:30 PM
52	Collection Buy a few extra copies of popular books. It takes a long time - sometimes months - to get a popular book.	10/1/2018 1:01 PM
53	Collection More comics	10/1/2018 12:44 PM

Q7 If we could do one thing to improve Tualatin Library, what should it be?

Answered: 51 Skipped: 0

#	RESPONSES	DATE
1	Programs More educational classes on life skills	10/26/2018 12:07 PM
2	Programs translated from Spanish: meditation	10/19/2018 3:19 PM
3	Library Spaces Programs Have some of the games that are in the teen room more available to the younger kids. Also maybe more activities for younger kids.	10/17/2018 10:16 PM
4	Programs Bi weekly or monthly makerspace teaching 3d printing or building a simple desktop computer from the ground up.	10/17/2018 8:43 PM
5	Programs special needs storytime & activities for special needs children	10/17/2018 1:17 PM
6	Programs more music groups	10/17/2018 1:08 PM
7	Marketing Programs Scheduled classes for seniors, mainly in technology, unless you already do and I just didn't know.	10/16/2018 12:44 PM
8	Programs More local events, authors, poetry readings, etc	10/16/2018 9:55 AM
9	Programs Overhead project book pages for storytimes. Offer baby & toddler signing classes, music classes, crafting events.	10/15/2018 8:52 AM
10	Programs tech help always available	10/15/2018 8:49 AM
11	Programs movie night	10/15/2018 8:48 AM
12	Programs Potentially more teen/volunteer events, or at least I think if more people knew about Spruce Up they would come help!	10/15/2018 8:43 AM
13	Programs I can't think of anything. It offers so much already. I enjoy all the cultural and musical events.	10/14/2018 4:45 PM
14	Programs The Tualatin Library has already exceeded my expectations for libraries and I am very thankful for all the activities it hosts for children, teens, and adults.	10/13/2018 5:12 PM
15	Programs Incorporate more lectures, classes and programs for adults of all ages. Including some during the day would be nice. Most programs either at the library or otherwise are for school age, preschool or seniors.	10/11/2018 6:09 PM
16	Programs more classes for adults	10/10/2018 2:20 PM
17	Programs more homework spots available	10/10/2018 2:18 PM
18	Programs I think Tualatin High School and the library should work more together to increase more high school students to go to the events the library host.	10/10/2018 7:58 AM
19	Programs Add additional classes/playtime for parents with young children, especially during the winter months.	10/9/2018 2:12 PM
20	Programs special children programs like music classes, etc. (Lake Oswego library does this)	10/9/2018 11:25 AM
21	Programs more events for babies, teens	10/9/2018 10:05 AM
22	Programs More child/parent events in the evening/weekend.	10/8/2018 6:04 PM
23	Programs May one one more activity class for babies 6-12 months	10/8/2018 4:41 PM
24	Programs More events and classes	10/8/2018 3:22 PM
25	Marketing Programs Increasing awareness about teen center events	10/6/2018 10:06 AM
26	Programs A book club geared toward elementary-aged readers. OBOB can be intimidating for non-competitive or ELL kids. I love the Tualatin Library!	10/5/2018 12:55 PM

Tualatin Public Library Survey 2018

27	Programs	more fun events!! We love them :)	10/4/2018 4:49 PM
28	Programs	more fun events!	10/4/2018 4:43 PM
29	Programs	more activities for kids, like the bird show	10/4/2018 4:34 PM
30	Programs	I can't think of anything that would improve our library as it has a large variety of events and services already	10/3/2018 12:43 PM
31	Programs	More activities in story time. For example use puppets or props to tell stories, have people act out the stories, have someone play live music for the songs or have music recordings.	10/3/2018 12:33 PM
32	Programs	More outreach to schools	10/3/2018 7:59 AM
33	Programs	Increase more summer reading programs for kids.	10/2/2018 8:32 PM
34	Programs	adult education classes	10/2/2018 12:31 PM
35	Collection Programs	Great kids programs but long waits for books! I would love to see a wider catalog of books for adults. Also maybe more summer programs for school age kids.	10/2/2018 12:25 PM
36	Programs	More friday spruce ups	10/2/2018 11:38 AM
37	Programs	Maybe host more events? I don't know, it's pretty great!	10/2/2018 10:42 AM
38	Programs	Having a more interactive story time. More then just sitting and ready a book. Puppets, plays. Acting out the stories.	10/2/2018 10:27 AM
39	Programs	Advertise youth events more at places they would be such as the high school	10/2/2018 7:17 AM
40	Programs	Continue to do a of a variety cultural events for all races	10/2/2018 4:23 AM
41	Programs	More computer classes for seniors	10/1/2018 9:20 PM
42	Programs	More events!!	10/1/2018 8:32 PM
43	Programs	More cultural events for children ages 3 and up. The nutcracker ballet last year was amazing! My 5yr old son still talks about the beautiful dancing and costumes. Thank you!	10/1/2018 6:27 PM
44	Parking Programs	Better parking and more family friendly activity for parents that work. Most toddler activity schedule in the day when many have to work	10/1/2018 5:09 PM
45	Marketing Programs	More kid events and better ways of telling parents when those events take place	10/1/2018 4:30 PM
46	Library Spaces Programs	Make it a place for teens to chill. I know there is the teen room, but I feel like designated times to chill in the teen room would help teens get to know other teens better.	10/1/2018 2:25 PM
47	Programs	Have activities for kids with working moms to help meet other people in the community. All the younger kid activities are mostly during the week.	10/1/2018 1:47 PM
48	Marketing Programs	A forum either online or at a meeting where people can get together and talk about books. Maybe even a book club! I think a monthly newsletter (email) would be great as I have missed events that haven't been widely publicized.	10/1/2018 1:00 PM
49	Library Spaces Programs	Community Garden - Educating the kids how to grow, prepare and love vegetables. Know where our food is coming from.	10/1/2018 12:45 PM
50	Programs	more adult programming.	10/1/2018 9:31 AM
51	Marketing Programs	Maybe an app that notifies of events? Sometimes my family misses out on things because we are so busy we missed reading the most recent E-mails. If a customizable app is just too much, maybe something as user-friendly as remind.com. You could have different options for people to sign up for such as teen library events, classes, etc.	9/28/2018 7:07 PM

Q7 If we could do one thing to improve Tualatin Library, what should it be?

Answered: 42 Skipped: 0

#	RESPONSES	DATE
1	Library Spaces Translated from Spanish: Expand make bigger	10/19/2018 3:32 PM
2	Collection Library Spaces translated from Spanish: More space ... More books in Spanish!	10/19/2018 3:20 PM
3	Collection Library Spaces The children's room could use improvement. It is not a very cute area and the way the books are arranged are not as good. The Wilsonville library is far superior in the children section	10/19/2018 9:42 AM
4	Library Spaces Keep it a little warmer in temperature.	10/19/2018 9:02 AM
5	Library Spaces Programs Have some of the games that are in the teen room more available to the younger kids. Also maybe more activities for younger kids.	10/17/2018 10:16 PM
6	Library Spaces Better lighting around fireplace	10/15/2018 7:18 PM
7	Library Spaces Other letting 5th graders in the Teen Room	10/15/2018 8:58 AM
8	Library Spaces Leave more room in front of the newspaper racks. The tables are too close to them.	10/14/2018 3:11 PM
9	Library Spaces I work out of the Library about once a week. Often I need to take a call or join a conference. If all the conference rooms are taken it's difficult to find a place to take the call. So possible having a larger room that one doesn't have to whisper?	10/11/2018 5:26 AM
10	Collection Library Spaces enlarge children's area; book return area for kids to drop off; more lift-the-flap books	10/10/2018 2:22 PM
11	Collection Library Spaces Expand the building and add more books or exchange them with different variety of books	10/10/2018 2:08 PM
12	Library Spaces More time should be allowed in study rooms than max of 2 hours a day....especially if all rooms are empty. I would understand if they were full or someone else had an appointment to use the study rooms but when empty and you get asked to leave....doesn't make much sense to me....	10/9/2018 2:07 PM
13	Library Spaces WCCLS More fun stuff to do in the kids area. Add the zoo to the cultural pass.	10/8/2018 2:20 PM
14	Library Spaces I think everything is great. Very happy with what is provided to the community. I love the kids section!	10/8/2018 1:42 PM
15	Library Spaces Bring back the coffee shop that was in the lobby!	10/7/2018 5:54 PM
16	Collection Library Spaces The shelving for new books is a difficult height to read the spines of the books-especially sideways--too low.	10/6/2018 3:40 PM
17	Collection Library Spaces Rearrange the children's area. Better functioning space. More non Spanish books. Often have to order titles	10/5/2018 10:31 AM
18	Library Spaces I wish we had a bigger library but it's a wonderful resource for a small town.	10/4/2018 12:01 PM
19	Library Spaces Give it a welcoming, homey atmosphere.	10/4/2018 10:20 AM
20	Library Spaces I would love to have more of a play area in the kids section like the Wilsonville library.	10/4/2018 6:05 AM
21	Library Spaces Better play area for toddlers and young kids like Wilsonville library has	10/3/2018 8:24 PM
22	Library Spaces More meeting rooms.	10/3/2018 6:54 PM
23	Library Spaces Update the children's area	10/3/2018 6:51 PM
24	Library Spaces Bigger library	10/3/2018 2:40 PM

Tualatin Public Library Survey 2018

25	Library Spaces Safety	The front doors are hard to open. I love the library but the front (outside) doors are really heavy and I struggle when I have to open them.	10/3/2018 2:07 PM
26	Library Spaces	Increased signage inside	10/2/2018 10:31 AM
27	Library Spaces	more meeting rooms	10/2/2018 8:20 AM
28	Library Spaces	Put racks in the bathroom stalls to hold our books. Think of the folding racks like in the Nordstrom bathroom stalls. I don't like thinking about how many of your books have been on the bathroom floor. Yuk!	10/1/2018 6:55 PM
29	Collection Library Spaces Parking Staff	*Put the drive up drop box in the front parking lot. *Put the children's librarians in the children's section. I can rarely find a children's librarian unless it's Summer Reading Program time. In Wilsonville, they have several librarians in the children's section at any given time. I just need one. *Move the parenting books back to the children's section. It was very easy to browse the books and pick some up while the small children were playing. I don't even know where they are now, but I'm not keen on dragging my toddler to the adult section where there is nothing to distract him from pulling all the books off the shelves. *Do the stuffed animals get washed? They should. *The staff is generally friendly and helpful. When I can find them. Some really make the extra effort to find books my kid is requesting and that gives me the feeling that he is special, I imagine it gives him that feeling, too, and I appreciate that.	10/1/2018 6:28 PM
30	Library Spaces	Seating around the fireplace is sometimes arranged so tight it's hard to move between them.	10/1/2018 5:04 PM
31	Library Spaces Other	Computer area more comfortable chairs	10/1/2018 4:55 PM
32	Library Spaces Noise	Put up a few plex panels around help desk to block noise . Hang cloth panels from ceiling to block noise , put some(as many as possible)solar panels on roof .	10/1/2018 4:28 PM
33	Collection Library Spaces	Provide a larger selection of categories from which to choose. I realize finances and clientele may be possible reasons for having limited selections, however yours is a country library, as compared to other places that I have lived, and this includes bedroom communities in other states that are on the outskirts of big cities. Even your magazine selection is much less extensive, though your sitting areas are welcoming and comfortable for reading.	10/1/2018 3:18 PM
34	Library Spaces	Re paint the orange wall in the teen room	10/1/2018 2:59 PM
35	Library Spaces	It's too small!	10/1/2018 2:33 PM
36	Library Spaces Programs	Make it a place for teens to chill. I know there is the teen room, but I feel like designated times to chill in the teen room would help teens get to know other teens better.	10/1/2018 2:25 PM
37	Library Spaces	More quiet study places	10/1/2018 1:38 PM
38	Library Spaces	Make it bigger!	10/1/2018 1:05 PM
39	Library Spaces	Open a snack bar again.	10/1/2018 1:03 PM
40	Library Spaces	When using the computers to search for books it would be helpful to be able to place books, purse, etc down	10/1/2018 12:52 PM
41	Library Spaces Programs	Community Garden - Educating the kids how to grow, prepare and love vegetables. Know where our food is coming from.	10/1/2018 12:45 PM
42	Library Spaces	More outdoor seating. Better access for walkers and wheelchairs.	10/1/2018 12:06 PM

Q9 Other comments?

Answered: 112 Skipped: 0

#	RESPONSES	DATE
1	Positive Overall it's a pretty good environment	10/20/2018 7:41 PM
2	Positive Beautiful library	10/19/2018 7:56 PM
3	Positive translated from Spanish: thank you	10/19/2018 3:20 PM
4	Positive translated from Spanish: The Tualatin library is an excellent place and they are always friendly. People who attend events to give information about the Tualatin library are always very friendly and helpful. Thank you!	10/19/2018 3:19 PM
5	Positive I use this library as often as I can. I'm a volunteer.	10/19/2018 10:00 AM
6	Positive I love this library. I introduced my granddaughter to reading here. Great safe space. I believe libraries unite communities. I'm so grateful. Thank you so much.	10/19/2018 9:02 AM
7	Positive My main use of the Tualatin Public Library is picking up holds from other Washington County libraries, especially Hillsboro and Beaverton, because they have a lot of books about technical subjects. I just remembered that I also benefit from Lynda.com and Mango Languages. All great benefits.	10/18/2018 5:41 PM
8	Positive Thank you for providing a very valuable, central resource	10/18/2018 4:36 PM
9	Positive love it - very welcoming, quiet, helpful, quick service	10/17/2018 1:17 PM
10	Positive I love Tualatin! I've been pretty lucky that I not only live here, but I work here as well. And there are lots of coffee options, so I can read while getting my caffeine fix!	10/16/2018 7:38 PM
11	Positive The staff is wonderful, helpful, and friendly.	10/16/2018 5:11 PM
12	Positive The facility is wonderful as well as the people that work here.	10/16/2018 5:10 PM
13	Positive My favorite part about Tualatin is being eligible for cards in Clark Co, WA, Multnomah, Washington, & Clackamas counties. I love the libraries and I love having access to such a wide variety of books & activities. Have visited relatives in Maryland & California - makes me even happier to live here.	10/16/2018 5:09 PM
14	Positive I love the library!	10/16/2018 7:47 AM
15	Positive We really enjoy the cultural passes!	10/15/2018 7:45 PM
16	Positive nice people	10/15/2018 9:04 AM
17	Positive Great job so far & I'm happy to support this wonderful service	10/15/2018 9:01 AM
18	Positive I love the new Kitchen Science for Kiddos!	10/15/2018 8:53 AM
19	Positive Thanks to the staff!	10/15/2018 8:51 AM
20	Positive I've appreciated computer help at the library; however, we haven't been able to use Kanopy - too technical	10/15/2018 8:50 AM
21	Positive You guys are fun and awesome! Is it crazy that I enjoy pulling holds?	10/15/2018 8:44 AM
22	Positive Thank you!	10/14/2018 2:06 PM
23	Positive Suggestion Library is a wonderful community asset. Please continue offering free or nominal cost programs esp in the late afternoon and early evening hours.	10/14/2018 11:17 AM
24	Positive Suggestion I love the library and love to see the new and older books displayed when I come in. It's a wonderful friendly place. I love the sunshine through all of the windows and the many comfortable seats. I don't know much about the private rooms. Are they for use by any of us? Could we gather friends and craft there or have a book club meeting?	10/13/2018 8:18 PM
25	Positive The Tualatin Library is my go-to place to hang out, study, or find a good book to read!	10/13/2018 5:15 PM

Tualatin Public Library Survey 2018

26	Positive	This is my favorite library. I love it.	10/11/2018 7:49 PM
27	Negative Positive	I wish the city would do something about the cougar in the park here. It would be nice to be able to walk there again. I have enjoyed the books you put out on display and learned how to cook healthier with one I found on display on the shelf near the magazines. I think it was called worlds healthiest foods, or something like that the author is George Mateljan.. sorry if I spelled it wrong. I enjoyed the survey very much. thank you!	10/11/2018 6:20 PM
28	Positive	Keep up the good work. I would be lost without our library. Reading is my passion and the books from the Friends of the Library always introduce me to new authors for just 50 cents or \$1.00 ! I love that .	10/11/2018 6:11 PM
29	Positive	Love the library concerts. Keep them coming.	10/11/2018 5:35 AM
30	Positive	Like the storytimes for children	10/10/2018 6:17 PM
31	Positive	I love this library!	10/10/2018 2:24 PM
32	Positive	thank you for sponsoring storytime during the year - Sam is the best storytime teacher we've seen	10/10/2018 2:23 PM
33	Positive	we love the Tualatin Library!	10/10/2018 2:21 PM
34	Positive	love my library!	10/10/2018 2:15 PM
35	Positive	Great library	10/10/2018 2:14 PM
36	Positive	While I have not used/attended any community events, I have seen many events offered by this library that could help people connect / engage with the community!	10/10/2018 2:13 PM
37	Positive	Great place	10/10/2018 2:12 PM
38	Positive	I have never been disappointed with anything at this library. Even the hours of operation are good.	10/10/2018 2:10 PM
39	Positive	Thanks for all the help your library offers to the city and community.	10/10/2018 2:09 PM
40	Positive	Love the library's commitment to evening a central partner of the city and it's residents. Esp hot weather shelters and such for one example	10/9/2018 4:34 PM
41	Positive Suggestion	story time is terrific and Sam is wonderful. Would love to see more events like pumpkin carving/painting, arts/crafts for kids, wreath making, etc.	10/9/2018 10:07 AM
42	Positive	Thank you for such a beautiful place! Library is a home for us	10/8/2018 5:16 PM
43	Positive	I enjoy being my baby for the baby classes and other day read her from the variety of baby books that the library has !!	10/8/2018 4:43 PM
44	Positive	Great little city <3	10/8/2018 3:24 PM
45	Positive	Thank you for having so many amazing books! I love that I don't get fines when I forget to turn in my books on time. Your summer reading is the best! I especially like that it's after my mom and dad get off work so we can go to the shows.	10/8/2018 2:25 PM
46	Positive	I like the music series on Sundays during the summer and the volunteer opportunities (ESL classes, citizenship coaching, tutoring)	10/8/2018 2:17 PM
47	Positive	Thanks for having such a welcoming place!	10/8/2018 1:43 PM
48	Positive	Tualatin library is one of the best and nicest libraries I've been to.	10/8/2018 1:32 PM
49	Positive	We love spending time at our library and all the fun activities the library provides!	10/7/2018 7:58 PM
50	Positive	Nope, you guys are great.	10/7/2018 5:56 PM
51	Positive	I love self check out and the hold system we have. So convenient.	10/6/2018 9:56 AM
52	Positive	I am grateful for the always helpful and personable librarians on staff. I request lots of books and appreciate the work the library staff does to order them and shelve them for me so promptly.	10/5/2018 1:00 PM
53	Positive Suggestion	Teacher Sam in the story times is fantastic and deserves a raise. She is a wonderful children's librarian and I wish we had more afternoon programs like Murray scholls library.	10/5/2018 10:32 AM

Tualatin Public Library Survey 2018

54	Positive I love your guises hospitality and selection of books. I like your computer area and your staff are awesome.	10/4/2018 9:41 PM
55	Positive Love your reading area around the fireplace	10/4/2018 6:50 PM
56	Positive we love the staff so much especially Lauren	10/4/2018 4:49 PM
57	Positive Love the geology and fossil exhibits. the fireplace seating is also very relaxing. Thank you for providing Willamette Weekly.	10/4/2018 4:46 PM
58	Positive I love this place! We love the events!	10/4/2018 4:43 PM
59	Positive Suggestion the library is excellent, more arabic books	10/4/2018 4:36 PM
60	Positive Thanks for all that you do!	10/4/2018 4:30 PM
61	Positive You da best!	10/4/2018 3:17 PM
62	Positive I think our library is stupendous!	10/4/2018 12:20 PM
63	Positive Tualatin is s beautiful safe city with so much to do.	10/4/2018 6:57 AM
64	Positive I am very pleased with Tualatin Library. I normally get the books that I request from other libraries within 2-3 days from day of request. it's very convenient. BTW I tried to submit this survey before but system had issues, so I'm trying again	10/3/2018 9:18 PM
65	Positive I love the Tualatin Library. I request books online, and normally I have it delivered from other libraries to Tualatin library within 2-3 days from day of my request. I love it.	10/3/2018 9:14 PM
66	Positive I just wanted to say that Teacher Sam and Teacher Jenean (sp?) who run the story times, are awesome! Hands down, they have the best classes for little ones in the area, including Tigard and south Beaverton. Thank you! Please keep the fun classes coming!	10/3/2018 7:26 PM
67	Positive In the 15 years I have lived here the library has improved immensely, from staff and customer service to the amenities offered.	10/3/2018 6:59 PM
68	Positive always appreciate begin able to find a quiet place to work/read/learn. Like the many spaces around the library to do that.	10/3/2018 3:55 PM
69	Positive Kudos to the wonderful library staff!	10/3/2018 2:42 PM
70	Positive I pay for an out of district library card because I like the library in Tualatin.	10/3/2018 2:09 PM
71	Positive Tualatin is a great place to live. I have lived in the Tualatin area all of my 83 years and have enjoyed it very much.	10/2/2018 3:55 PM
72	Positive Please continue your services. Tualatin Public Library does a great job welcoming their patrons, volunteers and staff. Thanks very much for everything that you've done.	10/2/2018 3:22 PM
73	Positive Please continue your services. As a volunteer I must say Tualatin Public Library does a very good job welcoming their patrons, Staff and volunteers. Thanks very much for everything that you have done.	10/2/2018 3:17 PM
74	Positive Tualatin Public Library is both a great place to visit and a great place to work!	10/2/2018 12:31 PM
75	Positive I like the library for doing art work	10/2/2018 11:43 AM
76	Positive library staff always friendly and helpful	10/2/2018 11:36 AM
77	Positive I love working at the Library, but I loved being a patron first. It's a pretty magical place.	10/2/2018 11:08 AM
78	Positive I find the staff is very helpful in showing and recommending books and authors by asking what genre I like or authors I prefer. Their recommendations are often spot and help me to find new favorites!	10/2/2018 10:32 AM
79	Positive The tualatin public library is an excellent place and every improvement is just a bonus	10/2/2018 4:37 AM
80	Positive I love the teen room and the staff memebers	10/1/2018 10:26 PM
81	Positive Keep up the great job.	10/1/2018 9:24 PM
82	Positive I love the inter-library loan system. The library is always clean and organized.	10/1/2018 7:28 PM
83	Positive The children's librarians are very helpful to kids!	10/1/2018 7:17 PM
84	Positive I applaud Tualatin for attempting to build the greenway along the Tualatin River. It's a very narrow strip, but is a good start. Thank you.	10/1/2018 7:15 PM

Tualatin Public Library Survey 2018

85	Positive	We enjoy going to the library. My kids look forward to our weekly visits.	10/1/2018 6:59 PM
86	Positive Suggestion	Friends of the Library should sell canvas totes. I would pay \$10 for a canvas tote. I don't need another bag made of petroleum products. The library offers a lot of really great services and our community is certainly better off for it.	10/1/2018 6:33 PM
87	Negative Positive	I love the library however I don't love it as much since I was treated badly by staff over damage.	10/1/2018 5:28 PM
88	Positive	Our library is great! Love the interagency loans available - I'd be willing to pay the cost for getting the book	10/1/2018 5:08 PM
89	Positive	Our library is amazing!	10/1/2018 4:59 PM
90	Positive	Thank you for your all efforts and works.	10/1/2018 4:19 PM
91	Positive Suggestion	All that said, you have a lovely aesthetically pleasing building, good design and potential, maybe as our community grows, you may have to up your game, but all is not lost, not throwing you or staff under the bus by any means, just needing a wakeup call about changing with the changing community and times times:-)	10/1/2018 3:30 PM
92	Positive	Keep up the good work!	10/1/2018 3:07 PM
93	Positive	I have always had a positive experience when I visit the Tualatin Library.	10/1/2018 2:42 PM
94	Positive	I love the staff!!	10/1/2018 2:26 PM
95	Positive	I love our library! And I'm really grateful it is open 7 days a week.	10/1/2018 2:18 PM
96	Negative Positive	I think the library is an underused resource.	10/1/2018 2:10 PM
97	Positive	I cannot speak highly enough about this library. My daughter and I come here several times a week. We get books, music & video games here. We participate in the after school programs like art and Legos. She loves the summer reading program and special events like the Oregon Bird Man. My daughter loves reading because we can get books on all characters/subjects she wants - not limited to the school's curriculum. She has loved coming here since she was a baby. Now she is in second grade and one of the best readers in her class of 30+ kids. The staff is always welcoming and competent. Thank you Tualatin library staff!	10/1/2018 1:57 PM
98	Positive	I thoroughly enjoy using the Washington County Cooperative Library Services. Very easy to use, friendly, helpful people there as well for questions. A large supply of current magazines and informative circulations. Love it !	10/1/2018 1:40 PM
99	Positive	such a great resource for us!	10/1/2018 1:35 PM
100	Positive	We love the library system - the cultural passes are great	10/1/2018 1:31 PM
101	Positive	I love the atmosphere of the Library - it feels warm and welcoming	10/1/2018 1:20 PM
102	Positive	I think the library is an amazing resource for our community. Thanks for doing such a great job.	10/1/2018 1:07 PM
103	Positive	It's very convenient for me to visit, and I enjoy using the interlibrary transfers online.	10/1/2018 1:05 PM
104	Positive	Great Library!	10/1/2018 1:04 PM
105	Positive	I love the co-op part of the library, it has allowed me to increase my books per year aim. I'm so happy to have joined!	10/1/2018 1:03 PM
106	Positive	I just returned to Tualatin after 10 years and I am happy to be back.	10/1/2018 1:02 PM
107	Positive	The Cultural Passes are a wonderful benefit!	10/1/2018 12:27 PM
108	Positive	Love the inside reading area.	10/1/2018 12:08 PM
109	Positive	Thanks for all you do. The teen room in particular has been great for my family.	10/1/2018 5:06 AM
110	Positive	Love the library!!!	9/30/2018 8:24 PM
111	Positive Suggestion	Much beloved, this library is the living room of the community; it is a sanctuary; as a result, the community takes special care to ensure its continuing success. Providing more resources such as space, money for special events/programming, study rooms, computers and seating would be incredible. Especially, I think each of the library staff needs a significant raise in pay. (No, I don't work for the Library.)	9/29/2018 3:38 PM

Tualatin Public Library Survey 2018

112

Positive Out of all the libraries I've used in more than 15 states, I would rate your library system in the top 5!

9/28/2018 7:09 PM

Q9 Other comments?

Answered: 19 Skipped: 0

#	RESPONSES	DATE
1	Suggestion A community garden would be nice. One where we could donate plants, garden, help people who cannot afford to have a garden or have physical limitations. I would love to help in all kinds of ways -	10/21/2018 2:06 PM
2	Positive Suggestion Library is a wonderful community asset. Please continue offering free or nominal cost programs esp in the late afternoon and early evening hours.	10/14/2018 11:17 AM
3	Positive Suggestion I love the library and love to see the new and older books displayed when I come in. It's a wonderful friendly place. I love the sunshine through all of the windows and the many comfortable seats. I don't know much about the private rooms. Are they for use by any of us? Could we gather friends and craft there or have a book club meeting?	10/13/2018 8:18 PM
4	Suggestion It would be nice to have a way to see what books the library will stock that will be published in the near future.	10/11/2018 1:54 PM
5	Negative Suggestion I think making the front of the library feel safer is key as well. It's become a place for homeless to get off the bus and congregate near the entrance, it needs to be safer for families to come & go.	10/9/2018 3:18 PM
6	Positive Suggestion story time is terrific and Sam is wonderful. Would love to see more events like pumpkin carving/painting, arts/crafts for kids, wreath making, etc.	10/9/2018 10:07 AM
7	Suggestion It would be nice if there were more things offered for preschool aged kids.	10/7/2018 2:11 PM
8	Suggestion Rally for a quality store like Trader Joe's to open in Tualatin. We don't need another chain restaurant or mattress store.	10/6/2018 1:05 PM
9	Positive Suggestion Teacher Sam in the story times is fantastic and deserves a raise. She is a wonderful children's librarian and I wish we had more afternoon programs like Murray scholls library.	10/5/2018 10:32 AM
10	Suggestion Put the non-fiction DVDs on higher shelves, as I suspect older folks check those out a lot and it is hard to see those (and all the DVDs) on those shorter shelves.	10/5/2018 5:48 AM
11	Positive Suggestion the library is excellent, more arabic books	10/4/2018 4:36 PM
12	Suggestion we need activities to support my community which is Arabic	10/4/2018 4:34 PM
13	Suggestion Japanese	10/3/2018 4:43 PM
14	Positive Suggestion Friends of the Library should sell canvas totes. I would pay \$10 for a canvas tote. I don't need another bag made of petroleum products. The library offers a lot of really great services and our community is certainly better off for it.	10/1/2018 6:33 PM
15	Suggestion Can you invite other parts of Tualatin to visit the library. Involve the whole community , kids first !	10/1/2018 4:48 PM
16	Positive Suggestion All that said, you have a lovely aesthetically pleasing building, good design and potential, maybe as our community grows, you may have to up your game, but all is not lost, not throwing you or staff under the bus by any means, just needing a wakeup call about changing with the changing community and times times:-)	10/1/2018 3:30 PM
17	Suggestion I'd like to go to concerts but getting into Portland on the weekend via bus or train is impossible - I had to take my bike to Tigard Transit Center and take a bus from there, hoping to catch the night bus in time and then cycle back. I hope everything will get better with the new station at Bridgeport. Speaking of, the parking lot at the station could use another/additional entrance for pedestrians to reach the traffic light which is next to bridge. I am not sure why the parking lot is closed on that side and you are forced to walk around the whole parking lot. If people are supposed to move more the city can encourage short walking distances rather than annoying shutdowns.	10/1/2018 1:02 PM

Tualatin Public Library Survey 2018

18	Suggestion It would be great to have more foreign language instruction in the area, especially Spanish. The library would be a good location for this.	10/1/2018 12:06 PM
19	Positive Suggestion Much beloved, this library is the living room of the community; it is a sanctuary; as a result, the community takes special care to ensure its continuing success. Providing more resources such as space, money for special events/programming, study rooms, computers and seating would be incredible. Especially, I think each of the library staff needs a significant raise in pay. (No, I don't work for the Library.)	9/29/2018 3:38 PM

Q9 Other comments?

Answered: 12 Skipped: 0

#	RESPONSES	DATE
1	Negative Would like to see traffic improved in Tualatin. I moved here a year ago and it's only gotten worse. The light patterns need to be updated (many are inefficient and don't make sense) - a basic light survey of the downtown Tualatin area would fix a lot of problems. I think a beginner set them up initially, for instance only a 5 second cycle turning left on to Boones Ferry from Tual-Sherwood road when cars are fully backed up. There should be a minimum 15 second cycle when cars are lined all the way back.	10/16/2018 9:59 AM
2	Negative Positive I wish the city would do something about the cougar in the park here. It would be nice to be able to walk there again. I have enjoyed the books you put out on display and learned how to cook healthier with one I found on display on the shelf near the magazines. I think it was called worlds healthiest foods, or something like that the author is George Mateljan.. sorry if I spelled it wrong. I enjoyed the survey very much. thank you!	10/11/2018 6:20 PM
3	Negative When I came in during the summer reading program, one of the employees did not want to give me extra reading logs. She looked at me like I was lying about how much I read to enter in the drawings.	10/11/2018 10:58 AM
4	Negative Suggestion I think making the front of the library feel safer is key as well. It's become a place for homeless to get off the bus and congregate near the entrance, it needs to be safer for families to come & go.	10/9/2018 3:18 PM
5	Negative I think the biggest problem I see daily in Tualatin is traffic.	10/9/2018 11:02 AM
6	Negative Sometimes I'm dismayed at the wait time for requesting books. But that's not specific to Tualatin library.	10/9/2018 4:51 AM
7	Negative customer service really depends on who is working when I'm here or when I call. Sometimes I can't wait to leave.	10/4/2018 4:41 PM
8	Negative The parking sucks.	10/4/2018 10:22 AM
9	Negative Missing the Haggens super market or having a replacement there, that shopping center is suffering, terrible traffic	10/3/2018 6:55 PM
10	Negative Positive I love the library however I don't love it as much since I was treated badly by staff over damage.	10/1/2018 5:28 PM
11	Negative Concerned about the traffic problem.	10/1/2018 4:59 PM
12	Negative Positive I think the library is an underused resource.	10/1/2018 2:10 PM